

Information for Verizon Local Service Customers who Make Calls to Cell Phones

Over the past year, we have used this document to notify customers of changes in particular cell phone exchanges. With this most recent update, early in September of 2003, all exchanges in New Hampshire have been converted. We hope this information has been helpful and has assisted in making the transition easier.

Some customers have noticed changes in how calls from their homes and businesses to cell phones are being billed. In the past, calls from traditional landline phones to many cell phones in New Hampshire have been free. Now, due to federal regulatory changes, you may see long distance charges for many of your calls to cell phones. Why did this happen, and how do you tell if you will be billed for a call to a cell phone?

This change is happening in part because of a federal requirement that all cell phone providers implement systems allowing customers to take their telephone number with them when they change cell phone providers (a practice known as number portability) and in part because of the way cell phone providers offer their services.

All cell phone providers do not provide their services in the same manner. Some cell phone providers choose to pre-pay toll charges, so that calls to their customers from landline customers can be made toll-free. This process is called Reverse Billing, because the company receiving the call pays for any long-distance charges so that the customer making the call does not have to pay those charges. Not all cell phone providers choose to use reverse billing. Customers calling the cell phone customers of those providers pay any toll charges associated with the call. In order to comply with the federal requirement for number portability, over the coming year cell phone providers will be making changes so that all calls to cell phones from landline phones will be treated in the same manner. As a result, no cell phone provider will offer reverse billing after October, 2003.

In preparation for these regulatory changes, some cell phone providers are cancelling their reverse billing arrangements immediately, which may result in unexpected long distance charges on your phone bill. To help consumers track these changes, the Commission has asked Verizon to provide information on the current status and projected changes. While we believe that the information is accurate, the only way to be certain that you will not be charged for a call to a cell phone exchange is to call your local phone company and ask.

To determine the billing treatment for the cell phone exchanges that you call, find the NXX on the list below. (The NXX is the three digits that follow the area code. For example, for the telephone number 603-204-0000, the NXX is 204.) Once you locate the NXX on the list, look at the Treatment and Exchange columns. The Treatment will tell you if you will incur toll charges for calling the Exchange:

Toll Outside EAS* means that if the Exchange listed for that NXX is not in your local calling area, you will be charged toll charges when you call cell phones with that NXX.

Statewide EAS* means that you will not see toll charges for calls to cell phones in that NXX even if the Exchange is not in your local calling area. Remember that all Statewide EAS designations for cellular NXXs are expected to change over the coming year, so check back from time to time to ensure that the NXX has not been changed to Toll Outside EAS.

The column marked "Block" indicates which numbers within the NXX are assigned to a particular carrier. Historically all numbers within an NXX were assigned to a single carrier. Recently, however, carriers can be assigned numbers in "thousand blocks," allowing an NXX to be shared by as many as ten different carriers, thus conserving telephone numbers. "ALL" in the block column means that the entire NXX is still assigned to a single carrier. A number in the Block column indicates which series of a thousand numbers is assigned to a carrier. For example, NXX 216 has a 7 in the Block column, meaning that all numbers between 216-7000 and 216-7999 are assigned to Nextel.

If you are uncertain whether an exchange is in your local calling area, you can find your local calling area information in the introduction pages of your telephone directory. If you have any questions about this document, please call the Commission's Consumer Affairs Division at 1-800-852-3793.

* EAS stands for "Extended Area Service" and, as used here, is a synonym for your local calling area.

NXX	Block	Exchange	Provider	Treatment	Note
203	0-4	Manchester	SNET Cellular	Toll Outside EAS	New 7/3/2003
204	ALL	Nashua	US Cellular	Toll Outside EAS	
205	ALL	Portsmouth	Omnipoint Communications	Toll Outside EAS	
208	ALL	Lyme	US Cellular	Toll Outside EAS	
209	ALL	Keene	US Cellular	Toll Outside EAS	
213	ALL	Lebanon	Devon Mobile Communications	Unknown	inactive
216	7	Derry	Nextel	Toll Outside EAS	Effective 4/8/2003
219	ALL	Concord	Sprint Spectrum	Toll Outside EAS	
231	ALL	Derry	Nextel	Toll Outside EAS	
233	ALL	Nashua	Omnipoint Communications	Toll Outside EAS	
234	ALL	Derry	Nextel	Toll Outside EAS	
235	ALL	Derry	Nextel	Toll Outside EAS	
247	ALL	Derry	Cellular One	Toll Outside EAS	Change effective 11/3/03
252	ALL	West Lebanon	US Cellular	Toll Outside EAS	
252	ALL	West Lebanon	Rural Cellular Corporation	Toll Outside EAS	
254	ALL	Plymouth	US Cellular	Toll Outside EAS	

261	ALL	Merrimack	US Cellular	Toll Outside EAS	
264	ALL	Manchester	Omnipoint Communications	Toll Outside EAS	
265	1	New Boston	Omnipoint Communications	Toll Outside EAS	Delete effective 6/20/2003
265	2-0	New Boston	Omnipoint Communications	Toll Outside EAS	
275	ALL	Derry	Omnipoint Communications	Toll Outside EAS	
276	ALL	West Lebanon	Rural Cellular Corporation	Toll Outside EAS	
289	ALL	Manchester	AT&T Wireless	Toll Outside EAS	Change effective 7/24/2003
290	ALL	Concord	US Cellular	Toll Outside EAS	
291	ALL	Henniker	Louisiana Unwired	Toll Outside EAS	
303	ALL	Raymond	Verizon Wireless	Toll Outside EAS	Change effective 6/5/2003
304	ALL	Enfield	US Cellular	Toll Outside EAS	
305	ALL	Nashua	Verizon Wireless	Toll Outside EAS	Change effective 6/19/2003
312	ALL	Dover	Star Cellular	Toll Outside EAS	Effective 1/11/03
313	ALL	Keene	US Cellular	Toll Outside EAS	
315	ALL	Manchester	Verizon Wireless	Toll Outside EAS	Change effective 6/19/2003
320	ALL	Nashua	AT&T Wireless	Toll Outside EAS	
321	ALL	Nashua	Verizon Wireless	Toll Outside EAS	Change effective 6/19/2003
322	ALL	West Lebanon	Rural Cellular Corporation	Toll Outside EAS	
325	5	New Boston	Verizon Wireless	Toll Outside EAS	Effective 5/17/2003
333	ALL	Plymouth	Devon Mobile Communications	Toll Outside EAS	not in service after 12/15/02
339	ALL	Derry	Cellular One	Toll Outside EAS	Change effective 11/3/03
340	ALL	Suncook	Verizon Wireless	Toll Outside EAS	Change effective 5/29/2003
341	ALL	Merrimack	US Cellular	Toll Outside EAS	
344	ALL	Suncook	US Cellular	Toll Outside EAS	
345	ALL	Merrimack	US Cellular	Toll Outside EAS	
348	ALL	North Woodstock	US Cellular	Toll Outside EAS	
349	ALL	West Lebanon	US Cellular	Toll Outside EAS	
359	ALL	Lebanon	Rural Cellular Corporation	Toll Outside EAS	
361	3, 4	Manchester	Verizon Wireless	Toll Outside EAS	New 7/5/2003; New 10/3/03
365	ALL	Merrimack	Nextel	Toll Outside EAS	
370	ALL	Candia	Verizon Wireless	Toll Outside EAS	Change effective 6/5/2003
377	1	Merrimack	Omnipoint Communications	Toll Outside EAS	Delete effective 6/20/2003
377	2-0	Merrimack	Omnipoint Communications	Toll Outside EAS	
380	ALL	Portsmouth	Cellular One	Toll Outside EAS	Change effective 11/3/03
381	ALL	West Lebanon	US Cellular	Toll Outside EAS	Change effective 4/25/2003
387	ALL	Laconia	Verizon Wireless	Toll Outside EAS	Change effective 6/26/2003
391	1	Manchester	Verizon Wireless	Toll Outside EAS	New 6/3/2003
393	ALL	Laconia	US Cellular	Toll Outside EAS	
396	ALL	Merrimack	Nextel	Toll Outside EAS	
398	ALL	West Lebanon	US Cellular	Toll Outside EAS	Change effective 5/2/2003
401	ALL	Salem	Verizon Wireless	Toll Outside EAS	Change effective 6/5/2003
412	ALL	Plymouth	US Cellular	Toll Outside EAS	
414	ALL	Sunapee	US Cellular	Toll Outside EAS	
419	ALL	Suncook	US Cellular	Toll Outside EAS	
438	ALL	Nashua	Sprint Spectrum	Statewide EAS	
440	ALL	Merrimack	POOLED	Toll Outside EAS	
454	ALL	Sunapee	US Cellular	Toll Outside EAS	
455	ALL	Laconia	US Cellular	Toll Outside EAS	
461	ALL	Merrimack	US Cellular	Toll Outside EAS	
470	ALL	Concord	US Cellular	Toll Outside EAS	
475	ALL	Salem	Verizon Wireless	Toll Outside EAS	Change effective 6/5/2003
477	ALL	Claremont	US Cellular	Toll Outside EAS	
479	ALL	Derry	Cellular One	Toll Outside EAS	Change effective 11/3/03
481	ALL	Manchester	Rural Cellular Corporation	Toll Outside EAS	Effective 2/28/03; reported again 10/21/03
486	ALL	Manchester	US Cellular	Toll Outside EAS	
489	9	Hampstead	Verizon Wireless	Toll Outside EAS	New 6/3/2003
490	ALL	Derry	Verizon Wireless	Toll Outside EAS	Change effective 6/26/2003

491	ALL	Concord	Verizon Wireless	Toll Outside EAS	Change effective 6/26/2003; reported incorrectly as Nashua in previous document.
493	ALL	Merrimack	Verizon Wireless	Toll Outside EAS	Change effective 7/3/2003
494	ALL	Merrimack	Verizon Wireless	Toll Outside EAS	Change effective 7/3/2003
496	ALL	Concord	Verizon Wireless	Toll Outside EAS	Change effective 6/5/2003
498	ALL	Portsmouth	Verizon Wireless	Toll Outside EAS	Change effective 6/12/2003
502	ALL	Portsmouth	AT&T Wireless	Toll Outside EAS	
504	6-9	Claremont	US Cellular	Toll Outside EAS	
505	ALL	Derry	Verizon Wireless	Toll Outside EAS	Change effective 6/5/2003
508	ALL	Pelham	Verizon Wireless	Toll Outside EAS	Change effective 6/5/2003
512	ALL	Manchester	Sprint Spectrum	Toll Outside EAS	Change effective 9/30/2003
519	ALL	Keene	Devon Mobile Communications	Unknown	inactive
520	ALL	Laconia	Verizon Wireless	Toll Outside EAS	Change effective 6/5/2003
530	ALL	Bristol	Rural Cellular Corporation	Toll Outside EAS	Effective 1/27/03
531	ALL	Portsmouth	Cellular One	Toll Outside EAS	Change effective 11/3/2003
533	ALL	Merrimack	US Cellular	Toll Outside EAS	Change reported 11/3/03, was already listed as toll outside EAS
534	ALL	Dover	Star Cellular	Toll Outside EAS	Effective 1/11/03
540	?	Manchester	POOLED	Toll Outside EAS	Change effective 6/12/2003
547	5	Greenfield	Verizon Wireless	Toll Outside EAS	Effective 5/17/2003
548	ALL	Derry	Verizon Wireless	Toll Outside EAS	Change effective 6/12/2003
553	ALL	Derry	Cellular One	Statewide EAS	
554	ALL	Milford	US Cellular	Toll Outside EAS	
557	ALL	Nashua	Sprint Spectrum	Toll Outside EAS	converted; no date available
558	ALL	Claremont	Rural Cellular Corporation	Toll Outside EAS	
560	ALL	Salem	AT&T Wireless	Toll Outside EAS	
562	ALL	Peterborough	US Cellular	Toll Outside EAS	
566	ALL	Nashua	Verizon Wireless	Toll Outside EAS	Change effective 6/12/2003
568	ALL	Concord	Verizon Wireless	Toll Outside EAS	Change effective 6/12/2003
571	ALL	Derry	Cellular One	Toll Outside EAS	Change effective 11/3/2003
582	ALL	Merrimack	US Cellular	Toll Outside EAS	
591	ALL	Manchester	Sprint Spectrum	Toll Outside EAS	converted; no date available
604	ALL	Claremont	Devon Mobile Communications	Unknown	inactive
608	ALL	Northwood	Nextel	Toll Outside EAS	
616	ALL	Littleton	US Cellular	Toll Outside EAS	
620	ALL	Merrimack	US Cellular	Toll Outside EAS	Change effective 4/18/2003
630	ALL	Laconia	Verizon Wireless	Toll Outside EAS	Change effective 5/29/2003
631	ALL	Lancaster	US Cellular	Toll Outside EAS	
651	9-Apr	Center Ossipee	US Cellular	Toll Outside EAS	
660	ALL	Goffstown	Verizon Wireless	Toll Outside EAS	Change effective 5/29/2003
661	ALL	Manchester	Sprint Spectrum	Toll Outside EAS	Effective 1/9/03; change reported again 9/30/03
662	ALL	Conway	US Cellular	Toll Outside EAS	
670	3,4	Merrimack	Nextel	Toll Outside EAS	New 10/12/03
674	ALL	Manchester	Sprint Spectrum	Toll Outside EAS	Change effective 9/30/03
677	2	Meredith	Verizon Wireless	Toll Outside EAS	Effective 4/7/2003
682	ALL	Manchester	Sprint Spectrum	Toll Outside EAS	Change effective 9/30/03
686	ALL	Exeter	Verizon Wireless	Toll Outside EAS	Change effective 5/29/2003
689	8	Nashua	Verizon Wireless	Toll Outside EAS	New 9/18/03
702	ALL	Kingston	Verizon Wireless	Toll Outside EAS	Change effective 6/12/2003
707	ALL	Manchester	Sprint Spectrum	Statewide EAS	not in service after 4/3/03
714	ALL	Manchester	Verizon Wireless	Toll Outside EAS	Change effective 5/29/2003
721	ALL	Milford	Sprint Spectrum	Toll Outside EAS	
723	ALL	Berlin	US Cellular	Toll Outside EAS	
731	ALL	Concord	Verizon Wireless	Toll Outside EAS	Change effective 5/29/2003
738	ALL	Concord	AT&T Wireless	Toll Outside EAS	
759	ALL	Nashua	Verizon Wireless	Toll Outside EAS	Change effective 6/19/2003
762	ALL	Keene	Rural Cellular Corporation	Toll Outside EAS	

765	ALL	Nashua	Nextel	Toll Outside EAS	
767	ALL	Dover	AT&T Wireless	Toll Outside EAS	
770	ALL	Exeter	Verizon Wireless	Toll Outside EAS	Change effective 6/19/2003
781	ALL	Dover	AT&T Wireless	Toll Outside EAS	
783	1,6	Dover	AT&T Wireless	Toll Outside EAS	New 8/18/03
785	ALL	Manchester	AT&T Wireless	Toll Outside EAS	
793	ALL	Exeter	Sprint Spectrum	Toll Outside EAS	
799	ALL	Manchester	Sprint Spectrum	Toll Outside EAS	Change reported 9/30/03, was already listed as toll outside EAS
801	ALL	Milford	Verizon Wireless	Toll Outside EAS	Change effective 6/26/2003
817	0-3	Dover	Nextel	Toll Outside EAS	
817	6,9 4,5	Dover	Nextel	Toll Outside EAS	New blocks 8/25/03
818	ALL	Derry	Sprint Spectrum	Toll Outside EAS	
819	9	Plaistow	Verizon Wireless	Toll Outside EAS	New 6/3/2003
828	ALL	Portsmouth	Verizon Wireless	Toll Outside EAS	Change effective 6/12/2003
848	ALL	Concord	US Cellular	Toll Outside EAS	
851	ALL	Manchester	Rural Cellular Corporation	Toll Outside EAS	Change effective 10/21/2003
852	1	Keene	Omnipoint Communications	Toll Outside EAS	Delete effective 6/20/2003
852	2-0	Keene	Omnipoint Communications	Toll Outside EAS	
854	ALL	Manchester	Louisiana Unwired	Toll Outside EAS	
855	ALL	Portsmouth	Louisiana Unwired	Toll Outside EAS	
858	ALL	Manchester	Omnipoint Communications	Toll Outside EAS	
860	ALL	Manchester	Verizon Wireless	Toll Outside EAS	Change effective 6/26/2003
866	ALL	Dover	Omnipoint Communications	Toll Outside EAS	
867	ALL	Manchester	AT&T Wireless	Toll Outside EAS	
892	ALL	Concord	Omnipoint Communications	Toll Outside EAS	
915	ALL	Gorham	Rural Cellular Corporation	Toll Outside EAS	Effective 3/29/03
918	ALL	Hampton	Verizon Wireless	Toll Outside EAS	Change effective 6/12/2003
930	ALL	Nashua	AT&T Wireless	Toll Outside EAS	
943	ALL	Nashua	Omnipoint Communications	Toll Outside EAS	
944	0-3	Hampton	Nextel	Toll Outside EAS	
944	4	Hampton	Nextel	Toll Outside EAS	not in service after 3/23/03
944	5-9	Hampton	Nextel	Toll Outside EAS	
957	ALL	Portsmouth	AT&T Wireless	Toll Outside EAS	
966	ALL	Nashua	Nextel	Toll Outside EAS	
969	ALL	Portsmouth	Sprint Spectrum	Toll Outside EAS	
973	ALL	Rochester	Sprint Spectrum	Toll Outside EAS	
978	ALL	Dover	AT&T Wireless	Toll Outside EAS	
986	ALL	North Conway	Verizon Wireless	Toll Outside EAS	Change effective 6/26/2003
991	ALL	Littleton	Rural Cellular Corporation	Toll Outside EAS	
995	ALL	Henniker	Sprint Spectrum	Toll Outside EAS	
996	ALL	Plymouth	Sprint Spectrum	Toll Outside EAS	
997	ALL	Hampton	Sprint Spectrum	Toll Outside EAS	
998	ALL	Laconia	Sprint Spectrum	Toll Outside EAS	